

Customer History

1.	Click the Accounts Receivable link. 
2.	Click the Customer Accounts link. 
3.	Click the Customer Information link. 
4.	Click the Customer History link. 
5.	Click in the Set ID field. 
6.	Enter the desired information into the Set ID field. Enter a valid value e.g. " FSR01 ".
7.	Click in the Unit field. 
8.	Enter the desired information into the Unit field. Enter a valid value e.g. " FSR01 ".
9.	Click the Look up Customer (Alt+5) button. 
10.	Enter the desired information into the Customer ID field. Enter a valid value e.g. " %7 ".
11.	Click the Look Up button. 
12.	Note: This page will allow you to select the Customer ID that you would like to view. However, for the purposes of this UPK, select the highlighted Customer ID hyperlink. 
13.	Click the Search button. 
14.	Note: This page displays current balance and past due amount.
15.	Click the Home link. 
16.	Congratulations. You successfully ran a Customer History Inquiry. End of Procedure.